

Agenda item number	4.1	
Title of paper	Chairman's Report	
Confidential		NO
Suitable for public access		YES
Papers which this particular paper relates to?		
<u>Strategic objective(s):</u>		
Best outcomes	X	Recognising performance of Trust
Excellent experience	X	
Skilled and motivated teams	X	Consultants Mark Williams, Jacob Addo, and Viran Gunasekera for being recognised and receiving "excellence in teaching" awards from Imperial College. At the same time Annette Stanley received an award for student support.
Top productivity	X	
<u>ASPH value(s):</u>		
Patients first	X	
Personal responsibility	X	Consultants Senthyl Sellaturay and Kumaran Ratnasingham who were respectively winner and runner up in the ASPH Surgical Tutor of the Year award.
Passion for excellence	X	Recognising performance of Trust
Pride in our team	X	
Executive summary	Highlights of the last month from the Chairman's perspective	
Recommendation:	For noting	
<u>Specific issues checklist:</u>		
Quality and safety issues	X	
Patient impact issues?	X	See above
Employee issues?	X	
Other stakeholder issues?	X	
Equality & diversity issues?		

Finance issues?	X	
Legal issues?		
Risk issues? Link to relevant BAF item number if so		
Author name/role	Aileen McLeish, Chairman	
Presented by director name/role	Aileen McLeish, Chairman	
Date	18 January 2017	
Board action	Receive	

January 2017

Christmas and New Year

It has been a challenging time for staff over the last weeks of 2016 and the first weeks of 2017. With huge efforts all round, we have managed to cope with the high volumes of patients. A full report on our performance is covered later in the meeting. I would like to congratulate colleagues for all their hard work ensuring patients are treated appropriately and kept safe.

Despite the hospitals being very busy, we still had time to celebrate the Christmas season. Christmas sweaters and other costumes were much in evidence across the Trust. The *Decorate a Door* competition had a record 70 entries. Competition facilitator Heather Bixley accompanied Suzanne Rankin and I around to judge all the doors. Deserving winners were the Surgical Assessment Unit, with 2nd place going to the Urology Centre, and 3rd place to the Hand Therapy Department in Ashford Hospital. Christmas services were held at Ashford Hospital and at the newly created Multi-faith centre at St Peter's Hospital. We held a Christmas lunch for our volunteers, a special Christmas lunch was served for Staff and Christmas teas were organised on a number of wards. The ASPH Choir was busy, giving a number of performances and we had a special recital from the Dermatology Department Choir in St Peter's Hospital main entrance. There was wide sharing of a video of a brilliant Surgical Flash Mob video, choreographed by Rachel Banha, one of our staff nurses on the Falcon ward.

Current Forecast and Future years' Contracts

In order to focus on emergency patients over the last few weeks, the majority of our elective in-patient procedures were postponed. This was done in line with guidance from the centre, and was organised to ensure that last minute cancellations were avoided. The combination of managing high volumes of emergency patients and lower elective activity has put pressure on our finances in the last quarter of the year. We are currently reviewing our forecast for the outturn for the year and an update will be provided at the meeting. A change in outturn for this year also has a bearing on our forecasts for the next two years. The contracting process has been brought forward and for the first time covers the next two years. Despite already been one of the better performers in England we have been pushed by NHSI to improve further on our performance. This has meant signing up to some very challenging savings targets. This will be discussed in more detail at the Board meeting.

Strategic Matters

The Surrey Heartlands Plan Strategic Transformation Plan (STP) was published in December 2016. With all the focus on negotiating next years' contracts and meeting the challenges of winter pressures; work on the STP has been given a lower priority in the last two months. However this will change in the next few weeks. The challenges we are facing in hitting the financial targets prescribed by the centre mean there is more emphasis on ASPH working with partners to realise the benefits from the STP as well as from the other work we are doing locally in collaboration with NW Surrey CCG.

Meanwhile the reconfiguration of stroke services across Surrey is being progressed by the Clinical Commissioning Groups, with a public consultation on the proposals expecting to

start next month. Due to resourcing issues at both Royal Surrey and Wexham Park Hospitals we have agreed to put in place interim arrangements to cover some of the patients whom they would previously have handled. These arrangements started earlier this month and remain an interim solution pending the outcome of the public consultation

Governors

I would like to congratulate Andrew Ryland for being elected as Lead Governor and look forward to working with him to continue to strengthen the governance arrangements between the Board and the Council.

A Council of Governors meeting was held in early December when a full update was provided on current strategic and performance issues

The Non-Executive Directors are due to meet with Governors following this month's Board meeting. Given the changes on the Board and among Governors, is an opportunity to revisit how the Governors hold the NEDs to account for the performance of the board, and decide if any changes are needed.

Patients

I attended the ASPH launch of *IwantGreatCare* in December. This is an important on-line tool which enables patients to provide real-time feedback about the care they receive including providing direct feedback about individual clinicians and other members of staff. Feedback is important both as a reassurance but also to enable us to get any early warning on problems which may be developing.

Staff

Congratulations to Consultants Mark Williams, Jacob Addo, and Viran Gunasekera for being recognised and receiving "excellence in teaching" awards from Imperial College. At the same time Annette Stanley received an award for student support. While these awards are individual, it is recognition of the excellent support and education available to medical students at ASPH.

Congratulations also to Consultants Senthyl Sellaturay and Kumaran Ratnasingham who were respectively winner and runner up in the ASPH Surgical Tutor of the Year award.

I was delighted to join members of the midwifery team on the occasion of Jane Urban, Divisional Chief Midwife signing the Royal College of Midwives' '*Caring for You*' charter, which is a commitment by ASPH to improve the health, safety and wellbeing of the team of midwives, student midwives and maternity assistants at work.

During the last month we have interviewed and appointed a further Stroke Consultant, two Anaesthetic Consultants and a Urology Consultant.

Congratulations and thank you to colleagues who have retired in the last two months: Johann Simpson from after twenty-four years with the Trust, Ros King after thirty years with the Trust, and Sarah Henson and Marguerite Kelly both leaving with over thirty years' service in the NHS, the majority of it with ASPH.

I am very sorry to report the death of healthcare assistant Maureen Bush. Maureen was 62 and had worked in Ashford Outpatients for thirty years. Her dedication to working on the oncology clinics was much appreciated by patients and colleagues. She will be sadly missed.

Other

A *Well led* review of the Board and organisation has been undertaken by Deloitte. Overall the results were positive, but there are a number of recommendations which we will be implementing.

I represented the Trust at the Runnymede Borough Council Civic Reception; and at the retirement event for Richard Greenhaugh Chairman of Surrey and Borders Foundation Trust.

I attended the Joint Partnership Board meeting.

Colleagues from ASPH attended the memorial service for Neil Bradley, Orthopaedic Consultant from Royal Surrey who died suddenly last year.