


Ashford and St. Peter's Hospitals
NHS Foundation Trust

TRUST BOARD
28June 2018

AGENDA ITEM	14.1
TITLE OF PAPER	Chairman's Report
Confidential	NO
Suitable for public access	YES
PLEASE DETAIL BELOW THE OTHER SUB-COMMITTEE(S), MEETINGS THIS PAPER HAS BEEN SUBMITTED	
N/A	
STRATEGIC OBJECTIVE(S):	
Quality Of Care	Contributions made by Surrey County Council's Youth Reparation Service add to quality of care for patients and bereaved families. This objective was also showcased as part of our CQC unannounced inspection.
People	Commitment demonstrated by our support teams on my walkabout highlighted the importance of how we value colleagues across our organisation. This objective was also showcased as part of our CQC unannounced inspection.
Modern Healthcare	This objective was also showcased as part of our CQC unannounced inspection. Part of Board away-day discussion and strategy launch also examined this area.
Digital	This objective was also showcased as part of our CQC unannounced inspection.
Collaborate	Attendance at the North Surrey NHS Retirement Fellowship's AGM, continuing to forge links between the Fellowship and the Trust.
EXECUTIVE SUMMARY	

	Having been away on leave for most of this period, I would like to highlight just two key events; our strategy launch along with the continuation of our engagement plan with colleagues and stakeholders, and the unannounced CQC visit which took place earlier this month. Although I wasn't in the Trust for the latter, feedback to date has been positive and I would like to thank colleagues for all their hard work both in preparation for and during the unannounced visit.
RECOMMENDATION:	Note
SPECIFIC ISSUES CHECKLIST:	
Quality and safety	
Patient impact	
Employee	
Other stakeholder	
Equality & diversity	
Finance	
Legal	
Link to Board Assurance Framework Principle Risk	
AUTHOR	Andy Field, Chairman
PRESENTED BY	Andy Field, Chairman
DATE	22 June 2018
BOARD/TEC ACTION	Receive

External events and visits

On 30th May I attended the North Surrey Retirement Fellowship's AGM at St Peter's Church in Chertsey. The meeting was an opportunity to meet members of the Fellowship and update them on some of the national NHS policy, where we are as a Trust and in particular to describe our new strategy. The Fellowship were also using the meeting as an opportunity to celebrate NHS 70 and I was able to update the group on our own Trust celebrations and have subsequently invited them to attend our tea parties which are taking place at both hospitals on 5 July.

Highlights of internal activities

Internal walkabouts – I have continued with my walkabouts, meeting colleagues and teams across our hospitals which this month included a walkabout with William Britton, Head of Facilities Support Services. This was a great opportunity to meet members of our housekeeping, portering and facilities teams to understand more about all the work they do to support patients and other colleagues. In particular we followed the “food chain” around the hospital from arrival through to ward. I was deeply impressed by the commitment to our patients shown by all members of the team including our partners at OCS.

Strategy Launch – I attended our Strategy Launch at St Peter’s Hospital on 22 May, with Executive Directors on hand to answer questions from colleagues at both hospitals. The launch events on both sites were very successful with around 1000 colleagues attending across the morning and over lunch. Colleagues were able to pick up copies of the strategy document and other material and had the opportunity to watch our new supporting video, *Together we care*. All the material is available on the website and Trust intranet. Executive colleagues continue with their walkabouts to discuss the strategy with teams across all sites including Woking and Milford Community Hospitals. We have also communicated the new strategy with a wide range of stakeholders across the Surrey Heartlands area and beyond. I look forward to working with colleagues to continue to embed the new strategy across our organisation and to taking our key messages out to local stakeholders.

Board Awayday – the Board had a productive awayday at the end of May where we were able to spend time considering the new strategy and its potential impact and how we will continue to work on embedding the new strategic objectives. The work included understanding the make-up of the Board following the additions of myself, Sue Tranka and Marcine Waterman and how best to work most productively together using the Lumina Spark psychological profiles as a starting point. We went on to do some Scenario Planning utilising events that could impact our Strategy and we generated and explored some options that we could adopt in the event of any of the scenarios occurring.

Dragons Den – Hot off the press, I just attended the Dragons Den event on Friday 22 June where bids for up to £1000 for simple solutions to improve patient welfare and safety were considered. It was a fantastic event, well supported and excellent for embedding our new strategy – well done everyone!

Visits to the Trust

On 29 May, I was delighted to welcome back the former Mayor of Runnymede, Cllr Chaudri, to our Neonatal Intensive Care Unit to present his Mayor’s Charity cheque for funds raised during his term as Mayor. The cheque totalled £6,300 which was presented to our Little Roo Neonatal Fund that supports babies, parents and staff on the unit.

On 26 June I am due to welcome the High Sheriff of Surrey, Jim Glover, to St Peter’s Hospital as part of a visit to understand more about a project run by Surrey County Council for young offenders, accompanied by Ellie Paterson, Community Skills Relationship Manager. The project offers young offenders an opportunity to learn a skill and give something back to the local community. The Trust has been involved for a number of years; young offenders learning carpentry skills make and donate memory boxes to our neonatal intensive care unit which can be

used by bereaved parents, and also learning equipment which can be used by patients with dementia or those recovering from stroke. I will report more fully on the outcome of the visit in my next Board report.

CQC inspection

CQC unannounced inspection – I would like to publicly record my thanks to all colleagues across our hospitals for their hard work in preparation for and during the recent CQC unannounced inspection. Although I was away for the visit itself, the feedback I've heard was positive and colleagues took the opportunity to showcase their successes and demonstrate their commitment to patient care. We will await the CQC's final report in due course whilst preparing for the next stages in the inspection, a further potential unannounced visit, examination of our Use of Resources (6 July) and Well-led interviews (10/11 July).