

TRUST BOARD
29 September 2016

Agenda item number	4.1	
Title of paper	Chairman's Report	
Confidential		NO
Suitable for public access		YES
Papers which this particular paper relates to?		
<u>Strategic objective(s):</u>		
Best outcomes	X	Recognising performance of Trust
Excellent experience	X	For the second year running the Trust has been shortlisted for the prestigious Health Service Journal Trust of the Year award.
Skilled and motivated teams	X	Consultant Dr Tanya Bernard and Nurse Specialist Rebecca Bushby whose work has resulted in the Trust being awarded VTE Exemplar Centre Status by NHS England.
Top productivity	X	NHS Improvement has given the Trust a GREEN governance rating and a financial sustainability risk rating of 4.
<u>ASPH value(s):</u>		
Patients first	X	Congratulations to our caterers OCS whose <i>Just Dine</i> services within St Peter's Hospital have won a gold award.
Personal responsibility	X	
Passion for excellence	X	Recognising performance of Trust
Pride in our team	X	
Executive summary	Highlights of the last month from the Chairman's perspective	
Recommendation:	For noting	
<u>Specific issues checklist:</u>		
Quality and safety issues	X	
Patient impact issues?	X	See above
Employee issues?	X	
Other stakeholder issues?	X	

Equality & diversity issues?		
Finance issues?	X	
Legal issues?		
Risk issues? Link to relevant BAF item number if so		
Author name/role	Aileen McLeish, Chairman	
Presented by director name/role	Aileen McLeish, Chairman	
Date	22 September 2016	
Board action	Receive	

Board

I would like to say thank you to Peter Taylor who steps down as a Non-Executive Director at the end of this month. Peter first joined the Board in 16 July 2008 and has served two separate terms as a Non-Executive Director. On behalf of the Board I would like to thank Peter for all his wise contributions and challenges and wish him well for the future.

Performance and Quality

It was gratifying to hear that our regulator NHS Improvement has stepped back from keeping the Trust under review and has given us a GREEN governance rating and a financial sustainability risk rating of 4. These are excellent ratings in the current climate within the NHS and a tribute to the diligence and hard work of our staff. NHS Improvement drew particular assurance from reviewing our improving performance around the A&E waiting time target. ASPH is now among a small minority of acute Trusts with at least this double rating.

While we are seeing improving performance in our A&E Department at St Peter's Hospital we have recognised for a long time that we need to increase the department's size and capacity. At the heart of this is a necessity to improve the flow of emergency patients throughout our hospitals and most importantly, to provide them with a better experience whilst under our care. The Urgent Care Centre now has a larger and improved waiting area and this is helping to manage demand. The next step is to create more room within our main A&E department while at the same time improving facilities for our emergency patients. Unfortunately this means we need to relocate our Multi Faith Centre which is currently located at the rear of A&E. The new Multi Faith Centre is being located in a modular building away from our busy A&E department and closer to the medical wards in the main hospital building. Our Estates and Facilities team has consulted and worked closely with the Chaplaincy team, including representatives of different faiths. Building a new Multi Faith Centre provides us with an opportunity to create better facilities to meet the needs of these different faith groups

Well done to our VTE team led by Consultant Dr Tanya Bernard and Nurse Specialist Rebecca Bushby whose work has resulted in the Trust being awarded VTE Exemplar Centre Status by NHS England. This is a huge achievement as it recognises our commitment to

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patient safety and VTE prevention at the Trust. The Exemplar Centre Network initiative forms a key component of the National VTE Prevention Programme. Exemplar sites are selected because of the existing track record of excellent VTE Prevention and care, and provide an expanded role, including education, audit and quality control.

Congratulations to our caterers OCS whose *Just Dine* services within St Peter's Hospital have won a gold award. The St Peter's Hospital catering service is only the second catering establishment to win a gold *Eat Out Eat Well* award in Surrey. OCS works in partnership with the Trust's own nutrition team and within the Trust's wider vision to help improve the health and wellbeing of patients, staff and visitors.

For the second year running the Trust has been shortlisted for the prestigious Health Service Journal Trust of the Year award. Our entry emphasises our success in balancing financial performance while improving quality. The awards will be announced in November

Community Support

The Trust has received a number of donations and support over the last two months and on behalf of the Trust I would like to thank members of our community for their generosity.

Three initiatives in particular I would like to highlight:

- Supported by Momentum children's charity, we had the official opening of the stunningly transformed children's cancer unit - Little Oaks Ward. The event was an opportunity to thank the kind funders of the project, The Wisley Foundation in partnership with The Lockwood Charitable Foundation, and Everyone Active; who through their contact with a local mum whose daughter received care at St Peter's; funded the flooring for the unit. Momentum, who work with a number of local NHS hospitals, were full of praise for the collaboration and efforts made by both our clinical team and our Estates department.
- Members of the 'Lunch4Life' committee, presented a cheque for £1,860 to the Trust's Breast Cancer service - raised by committee member Jane Gales after she requested donations to the charity instead of presents for her 50th birthday. This is just one of many generous donations the fundraising group have given to the Ashford and St Peter's breast service over the years. Established in 2007 by Lorna Ponti, who was diagnosed and treated for breast cancer herself in 2005, Lunch4Life aims to raise awareness of the disease and funds towards the purchase of new, state-of-the-art equipment.
- Thank you to teams from Enterprise Rent a Car and from Chep UKI who separately volunteered to spend a day tidying up and improving our courtyard gardens at St Peter's Hospital. Also to Margaret and Denni, two volunteers and former members of staff at Ashford Hospital who organised a re-planting of the courtyard garden by the Physiotherapy Department at Ashford Hospital.

The Ashford Hospital Chaplaincy hosted one of the monthly meetings of the Spelthorne Church of England Clergy. This was a first for the Trust and Chief Nurse Heather Caudle led a discussion on the many challenges the NHS is facing.

Governors and Members

We had a Council of Governors meeting in September. One of the main items discussed was the improving performance in our A&E Department. The Governors were full of praise for the progress being made through a clinically led team effort.

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Elections are underway for 12 public and 4 staff Governor roles. This is our largest election for three years. We held an information evening and have had a lot of interest from both the public and members of staff. There are candidates for all the constituencies and we will know the results by the end of November. A number of long standing Governors have decided not to stand again and we will have an opportunity to formally thank them and others who are not re-elected when their term of office ends in November.

During July-Sept I have had one to one meetings with nearly all our 25 Governors. This was useful to find out how we are doing and what we can improve. The results of the discussions were presented to our Council of Governors and the Members' Engagement Group has taken responsibility for actions in key areas for improvement.

A members' meeting on Diet and Nutrition was well attended. The Trust's Nutrition team had prepared by asking members which topics they would like to hear about. We had a lot of positive feedback about the session and plan to take a similar approach for future meetings.

We held a meeting of non-Executives and Governors. This was a first opportunity for many of our new Non-Executive Directors to meet with Governors and share perspectives on the Trust and who we can work together.

I attended a meeting of the Council Nominations Committee. We held a good discussion reflecting on the process for recruiting non-executive directors earlier this year and starting to plan for recruitment for one further vacancy anticipated next year.

We also had a meeting of the Constitution Group, where consideration was given to formalising the role of Associate Non-Executive Directors and expanding our membership areas in anticipation of patients being drawn from a broader catchment area. Proposals will be put to the Council of Governors and the Board of Directors for approval.

Staff

We have held consultant appointment panels for our Stroke service. A number of appointments have been made and the team is beginning to take shape for the new hyper-acute stroke service planned for next year. We also held recruitment panels to appoint Consultants in Anaesthetics and Cardiology.

It is with great sadness and regret that we report the passing of Mark Budd from the Estates Department. Mark died after a long battle with illness on 7 September. Mark had worked as a Maintenance Assistant for the Trust for over 20 years where most of his time was spent carrying out electrical work. He is remembered as a diligent and reliable colleague - one of the many whom we all rely on, supporting behind the scenes to ensure we provide good care for patients.

Health and Safety Advisor, Colin Matthews, retired at the end of August. Many current and former colleagues gathered for a party, demonstrating their respect for Colin who has been a familiar and accessible figure across the Trust for the last 13 years.

Other

I attended the first meeting of the Governance and Decision Making Group of the Sustainable Transformation Plan (STP) for Surrey Heartlands. This was an important meeting bringing together non-executive directors from the participating organisations to consider how we can align the governance of the individual organisations with the requirements of the STP.

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I hosted a visit by Councillor Nick Skerret (Vice Chair of Surrey County Council) and Richard Whittington (Surrey High Sherriff) to see how the Trust and the Surrey Youth Service collaborate in working with young offenders.

I attended the first stakeholder meeting to discuss the plans for Stroke Services in West Surrey.

Myself and Lead Governor David Frank, met with our equivalents from East Kent Hospitals Foundation Trust to share experience and best practise in Board : Governor relationships.

In the last two months I have had two meetings with John Denning, Chairman of Royal Surrey County Hospital.

Aileen McLeish
September 2016