

TRUST BOARD
29th November 2012

TITLE	Chairman's Report
EXECUTIVE SUMMARY	Highlights of activities in November 2012 including: <ul style="list-style-type: none">• Emergency Care at the Trust• Governors and Members• Staff Appreciation Awards• ASPH Wins National Award• Pressure Ulcer Conference• Holistic Care Seminar
BOARD ASSURANCE (Risk) / IMPLICATIONS	N/A
STAKEHOLDER / PATIENT IMPACT AND VIEWS	Refers to meetings with external stakeholders.
EQUALITY AND DIVERSITY ISSUES	N/A
LEGAL ISSUES	None known.
The Trust Board is asked to:	Receive the report.
Submitted by:	Aileen McLeish, Chairman
Date:	21 st November 2012
Decision:	To Receive

TRUST BOARD
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Chairman's Report

Emergency Care in the Trust

We are now into the main winter season and have seen a rise in attendances at Accident and Emergency. This is the first big test of the new arrangements we put in place last month and there have been times when our performance in A&E has slipped below target while we have coped with the high numbers requiring treatment. Quick recovery and the resilience of our systems are a key priority and are being kept under review by the Board. Further detail on this is covered elsewhere on the agenda.

On 16th November 2012, the A&E department had its own emergency to deal with due to a fire caused by a faulty light fitting. Patients and staff were evacuated briefly while the problem was dealt with. Congratulations to all our colleagues for responding so calmly and efficiently with the problem.

Governors and Members

We have received the results of the elections which have been held for a number of seats on our Council of Governors. Congratulations to Keith Goodger (Public Governor for Richmond), Paul Wills (Staff Governor for Allied Health Professionals and Health Sciences), Andrew Ryland (Public Governor for Runnymede) and Margaret Lenton (Public Governor for Windsor) who have all been re-elected. We are also delighted to welcome new Governors Tracy Ward and Susan Lockwood (Public Governors for Runnymede) and Arun Gupta (Staff Governor for Medical and Dental staff) who will join the Council on 1 December 2012. All these Governors have been elected for three years.

We are sorry to be saying goodbye to Janice Ketley, Judi Linney and Tanya Bernard who are all stepping down from the Council at the end of this month. I would like to thank them for their contributions over the last two years.

During the month I have chaired two meetings of the Council of Governors; one to review how we work together and how we will adapt to the requirements of the new Health and Social Care Act. The other was focussed on transport services provided by the Trust. I also chaired a meeting of the Council's Nominations Committee.

We had a good turnout for a Members' Event on Infection Prevention and Control. The audience heard a range of presentations covering the clinical, nursing and housekeeping aspect.

Staff Appreciation awards

Team GB Olympic gold medalist Anna Watkins joined colleagues and guests to celebrate the Achievement Awards 2012 last week in the elegant setting of Mercedes Benz World. Anna, joint winner of the double skulls at London 2012, joined Chief Executive Andrew Liles, Raj Bhamber, Director of Workforce and Organisational Development and I to give out the awards.

Summing up the event at the end of the evening, Anna Watkins said: "You can be very proud of what you have achieved – it is real life. Just as I put my success down to the very many people that supported me all the way, so yours is down to the effort of the whole community, and to your passion and belief in what you do. Thank you for inviting me; it has been a great honour to hear your stories."

The award winners were as follows:

Volunteer Award - Linda Dennis (Rapid Access Centre)

Patients First Award - Dr Peter Enwere (specialty Doctor, Rapid Access Centre) and Dr Tun Naing Win (specialty Doctor, A&E)

Personal Responsibility Award - Lucy Daffarn (Specialist Nurse, Dermatology)

Passion for Excellence Award - Alison Allan (Bereavement Office)

Pride in our Team Award - Maple Ward

Special Achievement Award - Jonathan Sheppard (Physiotherapist, Occupational Health)

Inspiring Leader Award - Fiona Bradshaw (Midwife, Maternity)

Unsung Hero Award - Anne Clifford (Medical Support, Gastroenterology) and Debbie Harding (Healthcare Assistant, Chaucer Ward)

Chairman's Award - Carol Hearn (formerly Service Manager, Trauma & Orthopaedics)

In addition 54 members of staff were honoured with 25 year's service awards.

ASPH Wins National Award

We are all delighted that our Care of the Elderly Team have won the Health Service Journal award for Managing Long Term Conditions with their pioneering work with local nursing homes, helping to improve the care of residents and reducing the need for them to come into hospital. Dr Raad Nari, Dr Bhaskar Mandal, Dr Keefai Yeong and Dr Radcliffe Lisk were at the Gala event on Tuesday 20 November at the Grosvenor House Hotel in London to receive the award on behalf of the Team.

Pressure Ulcer Conference

I was pleased to attend this internal conference which was organised and hosted by Sue Harris our Lead Nurse for this area. Preventing pressure ulcers is a major priority for the Trust and Susan is leading an initiative to educate our nursing staff and for every ward to have a pressure ulcer champion. Attendees heard speakers from the Strategic Health Authority and Primary Care Trust as well as from other private sector organisations. Sue Harris is also a Staff Governor and it was good to see a number of our publicly elected Governors attending the Conference.

Holistic Care Seminar

I attended this seminar which was organised by our Chaplaincy Team and which brought together our chaplaincy volunteers with faith leaders from the community. Topics covered included the discharge of patients from hospital and caring for patients with dementia. This was also a good opportunity to hear and discuss perceptions and experiences of the Trust with this very influential group from the community.

Other

I have been involved in meeting candidates and then interviewing for the post of Dermatology Consultant.

The push is on for staff to have their flu jabs. As of 21 November 2012, 1,235 of our staff have received their jabs since October this year. I had mine earlier this month and would encourage everyone else to get this done.

I represented the Trust at the Southern England Army Engagement Team event in Woking.

I attended a panel talk at Royal Holloway on the NHS.

I attended the Foundation Trust Network Chairs and Chief Executives meeting and also a dinner hosted by Deloitte with guest speaker Ed Smith, Chair of the Audit Committee of the new NHS Commissioning Board.

I also attended an NHS Chairs meeting hosted by the Said Business School, Oxford University.

I was pleased to have tea with retirees Kim Nugent and David Lowe who will both be leaving our Purchasing Department in the next few months and with Janet Morriss who is leaving our PALS Department to take up a similar role in Surrey Community Health.

I attended the funeral of Freda Gallagher who for many years had been the Manager of the Friends' Shop at St Peter's Hospital. Our Chaplain Judith Alford conducted the service and there was a great turn out of colleagues and volunteers from the Friends of St Peter's and from the Trust.

Aileen McLeish
November 2012
Chairman