

TRUST BOARD
30 March 2017

AGENDA NUMBER	ITEM	4.1
TITLE OF PAPER	Chairman's Report	
Confidential	NO	
Suitable for public access	YES	
PLEASE DETAIL BELOW THE OTHER SUB-COMMITTEE(S), MEETINGS THIS PAPER HAS BEEN VIEWED		
<u>STRATEGIC OBJECTIVE(S):</u>		
Best outcomes		Recognising performance of Trust
Excellent experience		Adopt a Grandparent Scheme which received a 'runners up' certificate in the Personalisation of Care category at the national Patient Experience Network awards
Skilled & motivated teams		Orthopaedic Supportive Discharge Team who won The Lancet research award at the Royal College of Physicians Excellence in Patient Care Awards.
Top productivity		
EXECUTIVE SUMMARY		
	Highlights of the last month from the Chairman's perspective.	
RECOMMENDATION:		
SPECIFIC ISSUES CHECKLIST:		
Quality and safety	CQC visit	
Patient impact		
Employee		
Other stakeholder		
Equality & diversity		
Finance		
Legal		

Link to Board Assurance Framework Principle Risk	
AUTHOR NAME/ROLE	Aileen McLeish, Chairman
PRESENTED BY DIRECTOR	Aileen McLeish, Chairman
DATE	23 March 2017
BOARD ACTION	Receive

Board of Directors

An announcement has been made about my plans to step down as Chairman of the Trust later this year. I have been on the Board of Ashford and St Peter's Hospitals since 2005 and Chairman since 2008, and while there is rarely a good time to leave, this feels like the right time. The Council of Governors is responsible for appointing my successor and they are being supported by Non-Executive directors Terry Price and Neil Haywood and Director of Organisation and Development Louise McKenzie and her team. The process to recruit my successor has commenced and we are planning for an ordered succession.

I am sorry to confirm that for personal reasons Non-Executive Director Nadeem Aziz has decided to stand down from the Board from the end of January 2017. I would like to thank Nadeem for all he has done for the Trust during the two terms he has served on the Board. In the last few years Nadeem has contributed a great deal particularly in his role as Chairman of the Board Finance Committee, and we all join in wishing him the very best for the future. With Nadeem's departure we now have the minimum number of Non-Executive Directors for the Board, so there is no need to do any recruitment until another vacancy occurs.

Congratulations to Non-Executive Director Dr Mike Baxter who has been appointed an Honorary Professor by the University of Wales in Swansea in recognition of his work on diabetes

Trust Performance

The Trust continues to perform well due to the hard work and efforts of everyone involved. On behalf of the board I would like to thank all our colleagues for the work they do to care for and treat patients.

We will finish the year in surplus before the Sustainability and Transformation Funding, one of very few acute Trusts in England to do this. Operational performance has been fragile of late, as we have juggled the high numbers of emergency patients needing to be admitted, against sustaining our elective work. Rescheduling the high levels of postponed operations will place additional strains on our capacity in the next few months. We are starting the new financial year with demands to perform better both financially and operationally. This is a big challenge for the Board and the organisation as a whole. We will cover this later in our Board meeting.

Clinical Services

Visit of the CQC

A small inspection team from the CQC spent a day in both our hospitals undertaking a review of the compliance actions we received, following our full inspection in December 2014.

I joined the Executive team to meet with the inspectors and it was good to hear the initial feedback which was largely extremely positive and they have found us to be fully compliant. Whilst we have made some significant improvements, there are still a few areas that we will need to continue to work on once we have received the detailed and formal written report from the CQC.

Particular feedback was received about our A&E department, where the inspectors saw a highly professional, measured and compassionate approach to leadership and the delivery of patient care, despite the clear pressures the team are under. Secondly, in our ITU department where they noted significant improvements in the strength of governance and learning amongst all members of the team and a very determined focus on securing patient feedback and using it to make targeted improvements.

Thank you to Dr Erica Heppleston, our Assistant Director of Regulation and Improvement, who has led us through the preparation for the visit and whose sheer determination and hard work, meant we could approach the inspection with confidence.

Stroke services

In February the public consultation on improving stroke services across West Surrey was launched by Guildford and Waverley and North West Surrey Clinical Commissioning Groups (CCGs). ASPH has been working with the CCGs to scope these proposals, which includes expanding and improving our specialist stroke unit at St Peter's Hospital. By consolidating hyper-acute and acute stroke services (specialist hospital care during the first week of someone suffering from a stroke) into larger units, we can save more lives and help reduce disability caused by stroke.

Under these proposals there would be no stroke service at Royal Surrey County Hospital, and patients from the Guildford area would receive their specialist care at St Peter's instead. (Patients from south of Guildford would go to Frimley Park Hospital).

ASPH has been running an interim service from 9th January, taking stroke patients from the Guildford area for the hyper-acute stage of their care (first three days) as the Royal Surrey County Hospital is currently not able to offer this part of the pathway.

The consultation is also proposing plans to consolidate specialist inpatient rehabilitation care which we currently provide at Ashford Hospital. We are still working through the best option for local patients.

St Peter's Hospital Multi-Faith Centre

The new Multi-Faith Centre at St. Peter's Hospital was officially opened earlier this month at an event attended by representatives from several different faiths. These included Rt. Revd Jo Wells, Anglican Bishop of Dorking; Ven. Phramaha Suriyan Amaro representing Buddhism; Rt. Revd Richard Moth, Roman Catholic Bishop of Arundel and Brighton; Dr Abbas Naqvi, Resident Alim of Al-Asr Mosque in Woking; Rabbi David Zucker from North West Surrey Synagogue, and Meeta Joshi, Hindu Chaplain for the University of Surrey.

The event also saw the licensing of Revd Laurence Gamlen by Bishop Jo Wells, to officially appoint him as Lead Chaplain for Ashford and St. Peter's Hospitals – Revd Laurence has taken up this position alongside his current role as Parish Priest at Holy Trinity Church, Lyne and Longcross.

The old Multi-Faith Centre, which opened in 2008 at St. Peter's Hospital, was located next to A&E and closed last year to enable an essential expansion of that department. Building a new facility has allowed some positive changes. We wanted to create a space which welcomes those of different faiths and those of none. Somewhere people can come to pray, but also to just sit quietly, think and reflect. To facilitate this, the centre is divided into three areas – the Chapel, a Quiet Room and a Prayer Room with ritual washing facilities for Muslim visitors.

Members and Governors

I am sorry to report that University of Surrey Stakeholder Governor Jill Shawe has stepped down as she is relocating out of Surrey. Thank you to Jill for her contributions to the work of our Council. Jill is being replaced by Melaine Coward who takes up her role at our June meeting.

We held a well-attended members' event on Research and Development at the Trust. It was an opportunity for members to hear about the wide range of research which takes place at the Trust.

We held a Business planning meeting with Governors to discuss in detail our plans for the next year. This was followed up by an informal meeting with me and Louise McKenzie and Simon Marshall standing in for Suzanne Rankin. This was one of the regular opportunities that Governors have to raise any areas of concern.

A Council of Governors meeting was held earlier this month with key discussions taking place on the Trust approach to Quality, current performance, and recruitment of a new Chairman.

The Council's Remuneration and Appraisal Committee met to agree the appraisal process for Non-Executive Directors and the Nominations and Appointments Committee met to agree the process for recruiting a new Chairman.

Staff

As part of this year's Healthcare Science Week (HCS) 10-19 March, we held a 'Showcase Day' designed to give an insight into the role science plays in the NHS and at ASPH. The day-long event took place in the Clinical Neurophysiology Department, St Peter's Hospital with attractions including stands covering a range of science specialties including Anorectal Physiology, Cardiology, Gastrointestinal Physiology, Clinical Neurophysiology and Respiratory Physiology to name a few

On 22 March we held our second annual Clinical Audit Event. Organised and run by Dr Melinda Brazier Chair of our clinical effectiveness & national audit Review Group, this was well attended by clinicians from a wide range of areas across the trust. We had a number of speakers covering clinical audits on a range of subjects from VTE risks in patients through to pain relief and improving record keeping in the electronic medical records.

To mark this year's NHS Sustainability Day, Thursday 23 March, we held a showcase event designed to give staff a range of sustainable lifestyle information. NHS Sustainability Day is a national day of action across the health sector where Trusts like ours set out to highlight the important role sustainable development can play in health service delivery. The Showcase included a bike surgery hosted by Evans Cycles, information about a range of healthier transport and eating options, recycling tips, ways to deal with the waste we produce without harming the environment, a waste stand, a competition for the best waste related question and lots more.

Congratulations to our Orthopaedic Supportive Discharge Team who won The Lancet research award at the Royal College of Physicians Excellence in Patient Care Awards. The team's research looked into a common clinical problem – caring for patients with a fractured neck of femur – and tested out an early supportive discharge strategy involving a multidisciplinary team in the hospital and in the community. They sought patient involvement and feedback and demonstrated the clear outcomes and impact of the strategy. Overall, a substantial number of bed days and their associated costs were saved, and patients were highly likely to recommend the strategy.

Congratulations to Our Adopt a Grandparent Scheme which received a 'runners up' certificate in the Personalisation of Care category at the national Patient Experience Network awards. And also to our Breast care team who were shortlisted at the same awards. These awards celebrate roles in delivering patient experience and best practice.

Congratulations to Consultants Mr Bill Dunsmuir, Dr Radcliffe Lisk and Dr Asim Nayeem who were all shortlisted for their clinical leadership at this year's Kent Surrey and Sussex Leadership and Innovation awards

I chaired two consultant panels this month and we appointed two new Consultants for our A&E Department, Drs Andrei Carpiuc and Georgiana Scarlat.

On Thursday 30 March our own Paul Crawshaw and SECAmb's Tony Martinez are setting off on an epic 360 mile cycle, over four days, to raise money for the Ashford and St. Peter's Little Roo Neonatal Fund. Whilst many hospitals provide special care facilities for babies, there are fewer Neonatal Intensive Care Units (NICUs) across the country and our unit at St. Peter's is the only one in Surrey. We provide the highest level of care for very sick or premature babies and link with other baby units in the region; particularly through the Kent, Surrey and Sussex Neonatal Transfer Service – which is a specialist ambulance service, transferring babies in an incubator between hospitals. Paul and Tony's ride will take in all the acute hospitals in Surrey Sussex and Kent. This is the first high profile fundraiser for the Little Roo Neonatal fund which will be formally launched next month.

Meanwhile the St Peter's hospital Chemotherapy and Haematology day unit are also fundraising and have been encouraging supporters to bake cakes to sell and raise funds to have their unit refurbished and redecorated.

I am very sorry to report the unexpected passing of two colleagues: Tara Dadley who has been a member of the Nursery team for over twenty years, and Teodora Liwanag who has been a health care assistant on Cherry ward for over five years. Both were highly respected and will be sadly missed by colleagues.

Other

Thank you to the Surrey Implantable Cardioverter Defibrillator Club (ICDC Surrey) and the Skelding family for their kind donation in memory of Graham Skelding, Graham was one of the founder members of ICDC Surrey in 2006, with roles as both Chairman and Treasurer. Following a heart attack, Graham was one of the pioneer patients for ICDs and lived with an ICD for twelve years, before sadly passing away last year. The Skelding family asked for funeral donations towards the work of ICDC Surrey at St. Peter's Hospital instead of flowers. The money was used to purchase two couches in the Pacing Clinic – where patients who have pacemakers and ICDs are followed up.

I attended two events organised for the Surrey Heartlands Sustainable Transformation Plan. A leadership event bringing together organisations across the area to discuss the different workstreams, and a devolution discussion meeting involving representatives from Surrey County Council and the Chairs and Chief Executives of the NHS organisations within the STP.

I hosted a visit to St Peter's Hospital by the Chief Constable of Surrey to see the collaborative work we are doing with Surrey County Council on youth crime prevention

I attended our Urology Department patient experience event, an excellent opportunity for our team to work with patients to design better services.

I attended an NHS Providers Seminar entitled *Developing an Effective and Compassionate Unitary Board* and represented the Trust at the NHS Provider's meeting for Chairs and Chief Executives.

I met with Susan Sjuve, the new Chairman of Royal Surrey and also Pradip Patel, the Chairman of Frimley Health.

Suzanne Rankin and I attended a regional meeting of the NHS Confederation.

I joined a NHS Providers dinner where our guest was Shadow Secretary of State for Health the Rt. Hon John Ashworth MP.