

TRUST BOARD

30 November 2017

AGENDA ITEM NO.	14.1
TITLE OF PAPER	Chairman's Report
Confidential	NO
Suitable for public access	YES
PLEASE DETAIL BELOW THE OTHER SUB-COMMITTEE(S), MEETINGS THIS PAPER HAS BEEN VIEWED	
<u>STRATEGIC OBJECTIVE(S):</u>	
Best outcomes	Raising the profile of the Trust through developing relationships with key external contacts.
Excellent experience	Meeting staff, patients and visitors on Swan Ward and understanding for myself the day to day challenges being faced.
Skilled & motivated teams	Further familiarisation activities including speaking at the Team Brief and visiting Swan Ward, Cherry Ward; Joan Booker Ward, A&E, Paediatric outpatients; Pharmacy and Radio Wey.
Top productivity	Understanding the role of the robots in Pharmacy and some of the opportunities for further efficiencies in medicine management
EXECUTIVE SUMMARY	
	<p>This month, apart from a home working week for post-operative recovery, was a mixture of expanding the external network through attendance at the NHS Providers conference, an NHS Providers Board development day and a number of one to ones with local Chairmen and internal activities including a participating in a Team Brief and hosting with Suzanne a meeting with the Chief Executive of the NHS Confederation.</p> <p>In summary a busy and very varied month.</p>
RECOMMENDATION:	
SPECIFIC ISSUES CHECKLIST:	
Quality and safety	
Patient impact	
Employee	

Other stakeholder	
Equality & diversity	
Finance	
Legal	
Link to Board Assurance Framework Principle Risk	
AUTHOR	Andy Field, Chairman
PRESENTED BY	Andy Field, Chairman
DATE	23 November 2017
BOARD ACTION	Receive

External Events

The main external event attended was the NHS Providers conference in Birmingham which I attended with our Chief Executive Suzanne Rankin. The event was well attended and offered numerous good opportunities for networking with other parts of the NHS and commercial providers. There were also some interesting keynote addresses with the ones by Jeremy Hunt and Simon Stevens, the Chief Executive of NHS England hitting both the TV News and the national press. The seminar programme was also worthwhile and varied covering topics ranging from STPs and mental health to the work of the Healthcare Safety Investigation Branch.

I also attended a day-long seminar run by NHS Providers on “Developing an Effective and Compassionate Unitary Board.” As well as discussing the excellent material, it was another chance to network with other Chairs, NEDs and Executives that were attending. The material has been circulated to Board members for information as it is apposite to our discussion on Board development.

Last but not least, I attended the Health Service Journal Awards as our “Be the Change” team had been shortlisted in the staff engagement category. Sadly we did not win but being shortlisted was a considerable achievement and the team are looking forward to another crack at it next year.

External Visits/Representing the Trust

This month I had one to ones with:

- a. Dr Claire Fuller – Surrey Heartlands STP Lead
- b. Jackie Douch from the NW Surrey NHS Retirement Fellowship
- c. Laurence Newman, Chairman of Epsom & St Helier
- d. Ian McPherson, Chairman of Surrey and Borders Partnership Mental Health Trust

I also had informal discussions with the Chairs of Kingston and St Georges Foundation Trusts during the NHS Providers Board Development event.

Along with our Ashford Chaplaincy Team, I represented the Trust at the funeral of Father Harold Nicholson. Father Harold was Chaplain of Ashford Hospital for many years and died very recently at St Peter's Hospital. The funeral was well attended and the family generously directed any donations to Ashford and St Peter's for the use of the Chaplaincy at Ashford.

Highlights of Internal Activities

This has been a busy month internally as well with the highlights being:

- Taking part in the Team Brief, including a Q&A session at the end of October;
- Meeting staff, patients and visitors on Swan Ward following up on our staff story at the last Board meeting;
- Chairing the Governor/NED meeting on 6th November which provided a good opportunity for NEDs to discuss their assurance activities with Governors. I'm pleased to report that there was a good attendance from NEDs and Governors and much good ground was covered;
- Co-hosting with our Chief Executive Suzanne, the visit of the NHS Confederation Chief Executive Niall Dickson. This included a walk around of A&E, Joan Booker Ward and Cherry Ward before ending up in an interactive session with the Executive Team in Chertsey House;
- Receiving on behalf of the Trust a very sizeable donation from the "Lunch4Life" ladies, founded by Lorna Potti, toward the purchase of new digital mammogram equipment for St Peter's hospital. We are very grateful for this donation which will make a real difference.
- Visiting the enthusiastic Volunteers at Radio Wey, including getting a request played!
- An interesting and informative tour around the Pharmacy Department;
- Visits to the administrative staff on ENT/Ophthalmology outpatients and Paediatric outpatients in St Peter's to see for myself the challenges they face;
- Chairing a very successful briefing to the Governors by the Executive Team on our strategy and business planning.
- I am also planning to attend in this period the Kent, Surrey and Sussex Chairs Forum on the Internet of Things and the Technology Integrated Healthcare Management (TIHM) dementia testbed.

Staff

I continue to be heartened and impressed by the staff I meet on my walks around our hospitals. Staff at all levels have been open about the challenges they face and do not hesitate to provide constructive suggestions. I really welcome and encourage this level of candour and continue to be grateful for the welcome I continue to be given when I arrive, often unannounced.

Council of Governors

This has been an active and successful month engaging with the Council of Governors, including the NED/Governor meeting and the Business planning meeting described in the Internal Highlights section.