

Contact details

Ashford and St Peter's Hospitals
Audiology Department
Tel: 01784 884351
Email: asp-tr.hearing@nhs.net

For further information, resources, and battery sites at further away locations please visit our website
www.ashfordstpeters.nhs.uk/audiology

Other useful links

Action on Hearing Loss (formerly the RNID)
www.actiononhearingloss.org.uk

Sight for Surrey

Providing hearing loss support and advice
www.sightforsurrey.org.uk

Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Advice and Liaison Service (PALS) on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can advise upon how to make a formal complaint.

Author: A. Lindsay
Published: Nov 2017

Department: Audiology
Review: Nov 2019



We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.



To use the text relay service, prefix all numbers with 18001.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید.
ने चउठु उतनमे सी लैत्र वै उं खिचपा अववे हिस निसव उे डेन अवे: 01932 723553
اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں
Se precisa de uma tradução por favor contacte: 01932 723553
আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553
यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553
Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Ashford Hospital
London Road
Ashford, Middlesex
TW15 3AA
Tel: **01784 884488**

St. Peter's Hospital,
Guildford Road
Chertsey, Surrey
KT16 0PZ.
Tel: **01932 872000**

Website: www.ashfordstpeters.nhs.uk

Hearing Aid Battery Centres

Audiology Department



Patient Information

You may collect hearing aid batteries from any of these centres. **Please take your hearing aid battery book or card with you.** If you have lost it please contact your Audiology Department for a replacement. A friend or relative can collect batteries on your behalf if they take your battery book with them.

All centres are open during office hours (unless indicated) and may be closed for lunch.

You may also request your batteries by post from the Audiology Departments at both Ashford and St Peter's Hospitals. Please post your battery book or card to them with a stamped addressed envelope with **'large letter'** postage.

You may return your used batteries to the battery centres for recycling or place them in a battery recycling container available in a number of shops.

Replacement tubing can be obtained from sites with *

Ashford Hospital*

London Road, Ashford,
Middlesex, TW15 3AA
*From main outpatients reception
Monday–Friday 9:00–17:00*

St Peter's Hospital*

Guildford Road, Chertsey, Surrey, KT16 0PZ
*From Main Reception including weekends
and evenings*

College Road Surgery

Maybury, Woking, Surrey, GU22 8BT
Monday–Friday 9:00–17:00

Frimley Park Hospital*

Portsmouth Road, Frimley, Surrey, GU16 7UJ
*From Audiology/ENT Reception desk
Monday–Friday 9:00–16:00*

Greeno Day Centre

Glebeland Gardens, Shepperton,
Middlesex TW17 9DH

Hersham Centre

7 Queens Road, Hersham, Surrey, KT12 5LU

Park Barn Community Centre

Cabell Road, Park Barn, Guildford,
Surrey, GU2 8JH

St David's Family Practice

Hadrian Way, Stanwell,
Middlesex, TW19 7HT

St Marys Centre

Stream Close, Byfleet, Surrey, KT14 7LZ
Monday–Friday 10:00–16:00

Royal Surrey County Hospital*

Egerton Road, Guildford, Surrey, GU2 7XX
From Audiology, Monday–Friday 9:00–17:00

Sunbury Health Centre

Green Street, Sunbury on Thames,
Middlesex, TW16 6RH

Walton Centre

Manor Road, Walton on Thames,
Surrey, KT12 2PB

Walton Community Hospital

Rodney Road, Walton-on-Thames,
Surrey, KT12 3LD

Weybridge Centre

Churchfield Place, Weybridge,
Surrey, KT13 8DW

Woking Community Hospital

Heathside Road, Woking, Surrey, GU22 7HS