

# Welcome to Day Surgery

We have 5 main operating theatres, 2 day surgery theatres, a treatment room and a pain suite. We see between 20 and 50 patients on a daily basis and hope that you have a comfortable and safe journey with us.

## Did you know?

- We host many specialities from Ear Nose and Throat to colorectal, ophthalmology to gynaecology!
- All patients arrive at set times. This is to allow all patients to be seen by nurses, surgeons and anaesthetists prior to starting the operating lists. This reduces further delays.
- NHS England stipulates that NHS-funded care must provide single sex hospital accommodation. This is why we keep males and females separate whilst waiting for your operation. There are seats available outside of the department if you wish to wait with relatives.

## Safety

- If you are having a general anaesthetic you will have been asked to stop eating and drinking a few hours before your operation. This is so we can keep your airway safe during and after your procedure. It can put you in danger if you have eaten or drank something prior to your surgery. Please inform a member of staff if this is the case.
- Whilst caring for you we will perform a number of assessments, including visual assessments of your skin tone and nail beds. This is a good indicator of your oxygenation levels and this is why we ask for makeup and nail varnish to be removed.
- When you come into hospital you have an increased risk of getting a VTE or Venous Thromboembolism (blood clot/DVT). We try to reduce your risk by completing a VTE risk assessment which is done by your doctor when you are admitted. This assessment will identify if you need to have Anti-embolic stockings (green stockings) and/or Clexane injections.

## Waiting times

- Sometimes we have to change the order of operating lists. This is to accommodate further investigations or tests, availability of equipment or urgent needs of other patients. You are our most important aspect and your best interests will be considered at all times.
- If you feel unwell or are uncomfortable during your wait, please do alert a member of the Day Surgery team and they will be willing to help you in the safest way possible.

## Learning

- We have regular education sessions both in house and externally with universities and a number of staff are completing additional studies on top of their qualification. This is so that we can provide the best care we can for you.

If you would like to comment on your stay with us today, there are many options.

- You could complete an 'I Want Great Care' form available at reception and discharge areas
- Provide feedback during your follow up phone call the next day
- Leave comments on the NHS website

All positive and negative comments are fed back to the teams so that we can provide better care for all.

## Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email [asp-tr.patient.advice@nhs.net](mailto:asp-tr.patient.advice@nhs.net). If you remain concerned, the team can also advise upon how to make a formal complaint.

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**We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.**



اگر نیاز بہ ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید.  
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 Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

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