

Eye Clinic Appointments

Ophthalmology Department



WELCOME TO THE EYE CLINIC

What to bring with you to your appointment

Please bring with you any distance or reading glasses you currently use. Also bring a copy of your repeat prescription or any medications you use in their original containers.

How long will my appointment last?

During your consultation you may need certain tests and the administration of drops. Please allow up to 2 hours for your appointment.

Can I drive home afterwards?

If eye drops are administered they may cause your vision to become blurred. We strongly recommend that you arrange for someone to take you home, or use public transport as it may be unsafe for you to drive.

Are there special procedures for younger children?

Most children under 8 years old will be seen by an orthoptist before being seen by a doctor. Several simple vision tests and various measurements will be carried out and a report prepared for the doctor in the clinic. Drops may be administered which can make a child thirsty. We therefore recommend you bring a drink for your child. Some eye drops take 40 minutes to be fully effective.

Will my appointment be on time?

Whilst every effort will be made to keep to your appointment time, delays can occur if the doctor is called to an emergency or if the workload is unexpectedly larger than normal. You will be kept informed of any delays. Sometimes you may be offered treatment on the day of your appointment, rather than bring you back another day. If you agree to this, you may have a further wait for the treatment.

If you are travelling by hospital transport please bring a snack with you. If you are diabetic please bring a snack and any medication you may need with

you. Please ensure the nursing staff are aware of your diabetes.

How long does each test last?

Examples of some of the tests which may be carried out and the approximate time they take:

- **Vision Test - carried out every visit (10-15 Minutes)**
- **Visual Field Test - an investigation to assess your peripheral vision (20-30 minutes)**
- **Eye Scan – takes approximately 10 minutes**
- **Microscope Examination - examination of the eye by the doctor (15-20 minutes)**

If you are attending for a Minor Operation or Eye injection, please be advised that YOU SHOULD NOT DRIVE TO THIS APPOINTMENT.

Further Information

If your appointment time is not suitable please contact appointments on:

01784 884351 Monday to Friday between 9am and 5pm

Senior Nurses:

Sister Georgina Gilson, Ashford Hospital
Sister Dorothy Adjorlolo, Ashford Hospital
Deputy Sister Candy Bhadye, Ashford Hospital
Deputy Sister Sherly Joseph, St Peter's Hospital

Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can also advise upon how to make a formal complaint.

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We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.

To use the Text Relay service, prefix all numbers with 18001.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔

ਜੇ ਤੁਹਾਨੂੰ ਤਰਜਮੇ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس نمبر 01932 723553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

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