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To use the Text Relay service, prefix all numbers with 18001.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔

ਜੇ ਤੁਹਾਨੂੰ ਤਰਜਮੇ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ ਤੇ فون ਕਰੋ: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

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Tel: **01784 884488**

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Safeguarding Children and Young People



Safeguarding Children and Young People

Attending ASPH when there are concerns about your child's wellbeing.

If your child attends ASPH with an injury, such as a bruise, burn, fracture or any other concern such as an alleged assault, staff may have to carry out safeguarding procedures in order to ensure that you or your child is protected and receiving adequate support and guidance.

Section 11 of The Children Act (1989 and 2004) places a responsibility on organisations such as the NHS to have policies and procedures in place for safeguarding children.

We have a duty of care to protect children and a legal responsibility to share information where necessary.

Whenever there is a safeguarding concern we will request and share information with all or some of the following professionals: your GP, Midwife, Health Visitor, Community School Nurse, Children's Services, the Police or other appropriate professionals.

Do I have a choice?

Information will only normally be shared with your consent **BUT:** There may be times when the people working with you need to share information without your consent.

Family Action is an established national charity offering a variety of help and support. The website is: www.family-action.org.uk.

Other information including forums is available via the website: www.familylives.org.uk. 0808 800 2222.

Useful Telephone Numbers

CRY-SIS (www.cry-sis.org.uk)	08451 228 669
Childline (www.childline.org.uk)	0800 1111
NHS	111
Samaritans (www.samaritans.org)	116 123
NSPCC (help@nspcc.org.uk)	0808 800 5000
National Sexual Health line	0300 123 7123

Please note: The information contained in this advice sheet is intended for guidance only.

Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty.

If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can also advise upon how to make a formal complaint.

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Outcome of safeguarding enquiries: Once all enquiries have been completed a decision will be made about what happens next. This can include:

- No further action.
- Other agencies can be asked to offer you and your child help.
- A child protection plan may be considered.

Where to get further information

Surrey Children's services child protection enquiries leaflet from the Surrey Safeguarding Children's Board:

https://surreyscb.org.uk/wp-content/uploads/2016/05/child_protection_eng_leaflet.pdf

Citizens Advice is an independent organisation providing free, confidential and impartial advice on all subjects to anyone. The address and telephone number of your local CAB can be found in the telephone directory. There is also advice on line on their website. They may be able to help you find a local solicitor.

Website: <http://www.citizensadvice.org.uk>.

Advice online website: www.adviceguide.org.uk.

Civil Legal Advice (CLA): This is a free and confidential advice service run on behalf of the government. It provides information and legal advice directly to the public on common legal issues; helps people work out if they are eligible for free legal advice from a solicitor; and helps them find a solicitor if so.

Website: <https://www.gov.uk/civil-legal-advice>; 0345 345 4345;

For example:

- When practitioners need to find out urgently if your child or someone else is at risk of harm.
- To help your child or someone else who is at risk of harm.
- To help stop a crime.

If you have any concerns about information that may be shared with other professionals, please let the staff caring for you and/or your child know.

Information is only shared in accordance with the terms of the Caldicott Guidelines and the Data Protection Act (1998) and Information Sharing for Professionals Guidance (2018).

Child Protection Medical Examination

If your child is seen at ASPH and concerns have been identified then a paediatrician will carry out a child protection medical examination (CP1).

This detailed medical is very thorough and clearly documents all aspects of your child's health and family status. Once completed a copy of the CP1 is sent to Children's Services and other relevant professionals and a referral will be made.

What will happen after the CP1 has been completed?

- Your child may be discharged home once other agencies have been contacted.

On completion of the CP1 and following discussions with external agencies specifically Children's Services, it may be appropriate to discharge your child home with further follow up in the community. Agencies involved in this follow up are likely to be Children's Services and other professionals (e.g health visitor, GP and police).

- Your child may need to be admitted to the paediatric ward.

The completion of the CP1 may result in your child being admitted to the paediatric ward. Further investigations may be deemed appropriate by the Paediatric Consultant in charge of your child's care. These may include: X-rays, blood tests, CT scans and eye examinations.

The ASPH Safeguarding Children's Team will become involved in caring for you and your child.

We will try to keep you up to date with the process and what is happening. The safeguarding process can sometimes take several days to complete. Your child will only be discharged once all safeguarding investigations have been completed and all practitioners are happy for your child to be discharged.

This may not always be immediate. We appreciate that this is an extremely concerning time however staff will do their utmost to keep you advised and to respond to any questions.

What Will Happen Next?

Children's Services

Children's Services will be involved in the assessment as they are responsible for supporting and protecting children and their families.

What if I don't want Children's Services to see my child?

If you refuse to allow Children's Services to see or speak to your child, they may apply to the court for a child assessment order or even an emergency protection order (EPO) or care order depending on the level of risk to your child.

It is therefore very important that you allow Children's Services to see your child to avoid this happening.

What is a strategy discussion?

A strategy discussion is arranged by Children's Services when they believe there is 'reasonable cause to suspect that a child is suffering, or is likely to suffer, significant harm' under Section 47 of The Children's Act 1989/2004.

A strategy discussion may be a face-to-face meeting or a phone call. It is led by Children's Services but it also involves the police and other agencies such as health or education.

If a strategy discussion takes place this is for professionals only. The outcome of this discussion will be fed back to you.