

# Information for Joan Booker Patients who are resident in the Transitional Care Unit

## **Congratulations on the birth of your baby.**

Our 8 bedded Transitional Care Unit (TC) is based within Joan Booker (JB) maternity ward. However TC is part of the Neonatal Intensive Care Unit.

When JB is full, there is sometimes a need to provide mum and baby a bed in our TC unit. On these occasions the care of mum and baby remains with the maternity staff.

Whereas, some TC patients have their care divided between the maternity staff looking after mum and the TC staff looking after the baby and others have been discharged by the community team and only the baby is a patient.

As this is a separate unit there are some differences between the visiting policies of TC and JB.

The main difference is that partners can visit between 08:00 and 22:00 daily, but unfortunately cannot visit or stay overnight.

The babies in TC are often on the unit for longer periods of time and so mothers need as much undisturbed rest as possible at night. The nurses are caring for the babies throughout the night and need access to the cots at the bedside.

We therefore request that while you are a patient occupying a bed in our TC unit (rooms 1 and 2 on JBW) that you please adhere to our policy.

If you were planning on your partner staying overnight then please speak to your midwife and see if it is possible to move your bed into another part of the unit to accommodate your request.

Thank you for your cooperation

The Transitional Care Management Team.  
June 2017

## Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email [patient.advice@asph.nhs.uk](mailto:patient.advice@asph.nhs.uk). If you remain concerned, the team can also advise upon how to make a formal complaint.

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**We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.**



اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔  
 नो ब्रुवण्टु डरममे सी लेंड वै जं विरधा करवे इस नंबर से डेन करे: 01932 723553  
 اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براؤزر میں اس فون نمبر 01932 723553 پر رابطہ کریں  
 Se precisa de uma tradução por favor contacte: 01932 723553

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