

Instructions for Switching to Libre 2 Diabetes and Endocrinology

If you would like to switch to using the Libre 2, we ask that you complete the following module on the Freestyle academy, which can be accessed via this link: <https://progress.freestylediabetes.co.uk/sign-in>

If you have not already registered, create an account and then complete:



Once completed, please download / take a picture of your certificate and send it to (asp-tr.smc.admin@nhs.net)
A letter will then be sent to your GP asking them to switch your sensors to the Libre 2.

If you currently use the FreeStyle LibreLink app to scan your sensors, as long as it has been updated, you will have the ability to set up the Alarms. We would highly recommend using your mobile with the app if possible as this automatically downloads to LibreView, allowing us to remotely access your readings without a manual download.

If you use the handset to scan, you will need to order a new one from Abbott using the following link:
<https://freestylediabetes.co.uk/starterclinic/fsl2-scesamplerequest>

We suggest initially only setting a LOW alarm, at 5mmol, to prevent alarm fatigue. Once you become more comfortable with the alarms, we will happily support you to set up additional alarms if needed.

Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can also advise upon how to make a formal complaint.

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We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.



You can use Text Relay to turn telephone communications into text. Use the Relay UK app on your phone, tablet or PC. You can also use Relay UK via Minicom or Uniphone.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید.

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

ਜੇ ਤੁਹਾਨੂੰ ਤਰਜਮੇ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ: 01932 723553

यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براؤزر میں اس فون نمبر 01932 723553 پر رابطہ کریں

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Se precisa de uma tradução por favor contacte: 01932 723553

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Website: www.ashfordstpeters.nhs.uk