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اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔

जे उगाठु उत्तमे ची लेउ वै उं विरथा वरवे इस नंघर उे देन वरवे: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

यदि आपको अनुवाद की जरूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Ashford Hospital
London Road
Ashford, Middlesex
TW15 3AA
Tel: **01784 884488**

St. Peter's Hospital
Guildford Road
Chertsey, Surrey
KT16 0PZ.
Tel: **01932 872000**

Website: www.ashfordstpeters.nhs.uk

Digital Surveillance Clinic Age-Related Macular Degeneration (AMD) Ophthalmology Department



Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty.

If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can also advise upon how to make a formal complaint.

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Version: 2

Published: August 2023

Review: August 2025

Further information

If you have any queries or concerns, please contact the eye unit helpline or appointment line:

- Helpline **01784 884402**
- Appointments **01784 884155**

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As a regular patient attending the AMD (**A**ge-related **M**acular **D**egeneration) clinic, you will have noticed how busy we are. There may have been times when you have waited a long time for an appointment and then had a long wait in the clinic.

To improve your care, we offer a more streamlined 'Digital Surveillance Clinic'. These clinics are a very efficient way of providing as many patients as possible with the best care available.

What is a Digital Surveillance Clinic?

The **D**igital **S**urveillance **C**linic or **DSC** is a faster, reliable, and effective way to follow up patients with specific eye conditions. It reduces waiting times in the clinic and ensures you have assessment and treatment within an appropriate time frame (if required).

What happens at the AMD DSC?

A nurse/HCA will check your distance vision, we will take some scans of your eyes and then you can go home.

A doctor will review your records and send you a copy of the letter we send to your GP advising when you're due to attend again and if any change in treatment is required. This review won't be on the same day as your visit but normally within a week of your attendance - don't worry if your letter doesn't arrive straight away, in some cases it can take 2-4 weeks to arrive, but we will always let you know promptly if any urgent action is required.

What are the advantages of the AMD DSC?

It is a lot faster than a clinic visit – we aim to have you seen and finished within 20 minutes of arriving.

You do not need eye drops.

You do not have to wait to see the doctor in the clinic.

More appointment slots are available which means that you will be seen at regular intervals with fewer delays in appointments.

What if you want to see a doctor?

If you would like to be seen by a doctor during your treatment period, please notify us through our secretaries:

Phone - 01784 884155

Letter - Ashford Eye Secretaries, Ashford Hospital,
London Road, Ashford, Middlesex, TW15 3AA.

We will arrange an appointment in the clinic for you to be able to talk to the doctor. We are very happy to discuss your concerns at any time whilst under our care.

What if you develop new symptoms?

If you notice slight vision deterioration / loss or have any other eye related symptoms, then please report this to the nurse / HCA that is checking your vision. They will notify the doctor and the doctor will contact you and arrange an appointment in the clinic if necessary.

If there is sudden deterioration in your vision in either eye between visits, please contact us without delay.

We are looking forward to seeing you in one of our Digital Surveillance Clinics.