

Woking Leisure Centre

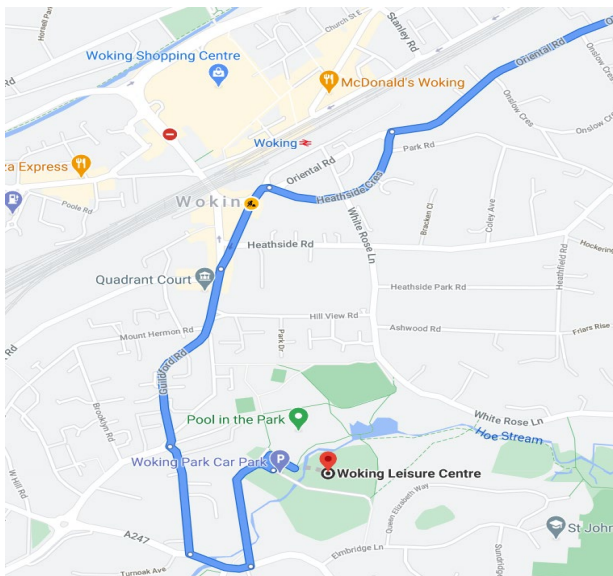
Children's Physiotherapy Appointment

Face to Face appointments for Children's physiotherapy are offered at Woking Leisure Centre.

This document is to talk you through what to expect before and during your appointment.

Getting to Woking Leisure Centre

Woking Park,
Kingfield Rd,
Woking
GU22 9BA



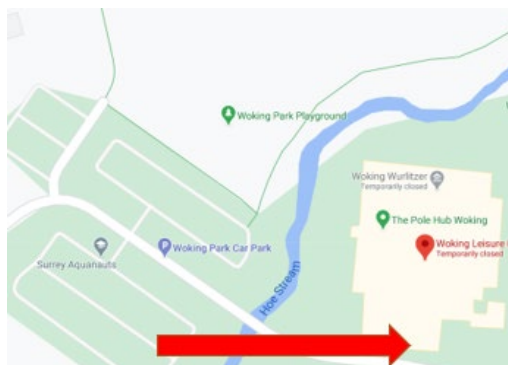
The leisure centre is close to Woking town centre meaning it is accessible by both car and public transport.

It is approximately a 10-15 minute walk from Woking Rail Station and a 5-10 minute walk from Woking Community Hospital.

Parking is free for up to 3 hours so should cover you for the duration of your appointment.

From the car park

- For face to face appointments and gym classes, report to the entrance of the **Leisure Centre (red arrow)**





For Appointments

Please get to the leisure centre 5-10 minutes prior to the appointment time.

Enter the leisure centre through the main entrance and report to reception on the right-hand side. They will direct you to the clinic rooms which are on the same floor as the entrance. Walk through the double doors to the right of reception; turn right (toilets on the right-hand side) then left, following the corridor all the way to the back of the building.

The physiotherapy clinic rooms are on the back corridor of the building. Please take a seat outside rooms 4 & 5 on one of the chairs provided and wait for your physiotherapist to call you.

Please ensure that a parent/guardian attends the appointment for all children under the age of 16.

Please ensure that your child is in lightweight comfortable clothing and trainers that they can easily move in.


If you are late

If you are more than 15 minutes late for your appointment, we may not be able to see you. If you are going to be later than 15 minutes, please contact **01932 722547** to reschedule.

If you need to alter or cancel your appointment

Please call the admin team on **01932 722547** or email asp-tr.stpetersphysioappointments@nhs.net

Whilst the appointment is at Woking Leisure Centre, there will be no physiotherapy admin members based there.



Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Experience Team on 01932 723553 or email asp-tr.patient.advice@nhs.net. If you remain concerned, the team can also advise upon how to make a formal complaint.

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Department: Physiotherapy

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We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.



You can use Text Relay to turn telephone communications into text. Use the Relay UK app on your phone, tablet or PC. You can also use Relay UK via Minicom or Uniphone.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔
 ਜੇ ਤੁਹਾਨੂੰ ਭਰਜਮੇ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ: 01932 723553
 اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں
 Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553
 यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553
 Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Ashford Hospital London Road, Ashford, Middlesex, TW15 3AA Tel: **01784 884488**
St. Peter's Hospital Guildford Road, Chertsey, Surrey, KT16 0PZ Tel: **01932 872000**

Website: www.ashfordstpeters.nhs.uk